

**Search Notes**

Application/Control No.

10/696,942

Examiner

Peter Coughlan

Applicant(s)/Patent under  
Reexamination

WHITE ET AL.

Art Unit

2129

**SEARCHED**

Class	Subclass	Date	Examiner
707	3	8/14/2007	PDC
705	7	8/14/2007	PDC
706	18	8/14/2007	PDC

**INTERFERENCE SEARCHED**

Class	Subclass	Date	Examiner

**SEARCH NOTES  
(INCLUDING SEARCH STRATEGY)**

	DATE	EXMR
East--cpu, hardware control, software control, i/o devices, result, internet, server, database, knowledge base, excursion,	8/14/2007	PDC
East--II--service tag, system model, personal computer, ram, network type, manufacture data, information system, repair	8/14/2007	PDC
East--III--Maintenance, solution, parameter, vendor, answer, characteristic, attriute, event, symptom, problem, system basis	8/14/2007	PDC
East--IV--service tag, part identifier, system model	8/14/2007	PDC
IEEE--Larry W White, James Hunter Enis	8/14/2007	PDC
Inventors Larry W White James Hunter Enis	8/14/2007	PDC